

Lumen[®] Control Center sitemap

Admin

- Users
- Enterprises
- Secure Access
- Radius Users
- Documents
- Notification Management

Services

Use the Services console to track orders and access tools to manage your services.

Network, Security, and Communications (filtered services list)

Edge Services

- Edge Bare Metal
- Edge Gateway
- Network Storage
- Price Estimator

Service Managers

- Edge Services
- Network-as-a-Service (NaaS)
- SASE

Service and Ordering Tools

- 1+ Switched & Toll Free
- Cross Connect
- Dynamic Connections - Ethernet
- Dynamic Connections - IP VPN
- Enhanced Routing
- Manage Voicemail
- Security Certificate Management
- Toll Free Mgmt
- Voicemail Administration

Quotes (wholesale)

- View Quotes
- Create Quotes

Order Status

Service Portals

- Cisco Whiteboard
- CenturyLink Cloud
- Contact Center
- Edge Protect Portal
- EZ Route Portal
- Hosted IVR Configuration Manager
- Managed Services
- Meraki WiFi Portal
- Voice Over IP Services
- Voice Feature Mgmt
- Web Application Firewall Portal

ELS & LI Orders (wholesale VoIP)

- LI Portability
- ELS Portability
- CSR Requests
- Disconnect Ordering
- Change Order
- New TN Reservation
- New TN Install & LNP Ordering
- LNP Tickets
- Search Orders
- Trigger Port

Change Requests

- Change Requests
- Disconnect Requests
- Security Change Requests

Monitoring

- Network Visibility
- Topology Viewer
- Edge Services
 - Edge Bare Metal
- Security Solutions Analytics
- Network Reports
 - Network Performance
 - Network SLA
 - Application Performance Mgmt (APM)
 - Performance Assurance
- Voice Reports
 - Usage Analyst
 - Voice Complete
 - Toll Free
 - SIP Trunk (Sonus)
 - U3
 - Voice Utilization
 - uCommand CDRs
 - Voice Reports and CDRs
 - Custom Reports
- Local Service Inventory
 - Request New Reports
 - Manage Scheduled Reports
 - Download Reports

Billing

- Invoices
- Past Invoices and Downloads
- Payments
- Billing Requests
- Bill Analyst
- Account Settings

Support

- Ticketing
- Edge Services
 - Support
 - Other Support Options
- Security Repair Tickets
- Colocation Requests
- Scheduled Maintenance
- Circuit Testing
- Security Change Requests

Shop

- Marketplace
- Explore Products